

EVITA Outdoor Performance FAQs

How do I get my ticket? How does Will Call work outside?

After purchasing your ticket(s) or making your subscriber reservation, you will receive an automated email confirmation. You do not need to print this email.

At the performance location, the house manager will check you off the list at our makeshift "Will Call" station with the name used when booking (listed on your confirmation email).

Where do I go? Is there free and accessible parking?

On the day of your performance, go to Dorothea Dix Park at 1030 Richardson Dr., Raleigh, NC 27603 (All Faiths Chapel). Park anywhere in the huge parking lot in front of the chapel.

Once you have parked, walk up the street on the left side of the chapel. You will see us just past the chapel, on the left side of that street. There will be plenty of signs indicating where to go. If you need assistance, there will be something there to help you and you can drive right up to our courtyard area and drop someone off, then go back to park in the big lot. (see image of the Chapel below).

Should I wear a mask?

To protect our unvaccinated community at this large event, audience members will be required to wear a mask. Thank you for your understanding.

Do I need to bring chairs or a picnic blanket?

Chairs will be set up in socially distanced pairs in advance by the theatre. You do not need to bring your own chairs but if you prefer to bring one, you may. No picnic blankets or ground seating will be permitted.

Can I bring food?

Yes, food and non-alcoholic beverages are allowed in the performance space. However, please do not bring coolers or other bulky items. We recommend a small snack and some water.

There will be a 15-minute intermission, but no food will be available for purchase on-site.

What happens if it rains?

In the event of significant rain, a performance may be cancelled, and your tickets will be rescheduled. In this case, a Burning Coal staff member will email you with reschedule date options. If you have not received a phone call from 919-834-4001 or email from info@burningcoal.org or development@burningcoal.org by 6pm on your show night, assume the performance will go on. During light drizzle, the performance may continue, or an usher may guide you to shelter for a short period and then resume the performance afterwards.

Is this space accessible?

We understand that every person's needs are different, and recommend calling the box office at (919) 834-4001 to discuss how we can best serve you. An usher can guide your vehicle directly to the performance space for the shortest distance to drop off patrons before parking. There are two ramps leading down into the performance space (see images below) and the area is flat grass.

I have another question!

Please call **919.834.4001** Monday through Friday, 10am to 4pm or contact <u>development@burningcoal.org</u>.

Photos of the Dorothea Dix Park:



1030 Richardson Dr. - All Faiths Chapel parking lot at the corner of Richardson Dr. and Umstead Dr.



Artistic Director Jerome Davis at the Evita performance site - Chairs and stage platform will be set up inside the fence. Two ramps lead to this flat, grassy area.